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Information and Resources

The following reports, searches and abstracts are available from the Ministry of Transportation. The administrative cost is quoted beside the title of the item. If you want the item to be “certified” by the Ministry, add an extra \$6.00 to the cost. (see next page)

Legislation and Regulations

Charges Vary

It is recommended that you make yourself familiar with the statutes (laws) and regulations that apply to your carrier operation. Current information is available on the Internet at www.e-laws.gov.on.ca.

Copies of legislation and/or regulations can be obtained by calling Publications Ontario at 416-326-5300 or 1-800-668-9938 in Ontario. You may also obtain this information by visiting their office at:

Publications Ontario Bookstore

Main Floor
880 Bay Street
Toronto, ON M7A 1N3

Mail order inquiries should be directed to:

Publications Ontario
50 Grosvenor Street
Toronto, ON M7A 1N8

(Visa and MasterCard Accepted)

Publications Ontario On-Line, the Ontario government’s virtual bookstore, is also open 24 hours a day, 7 days a week at www.publications.gov.on.ca.

Accident/Collision Reports

Accident/Collision reports are available from the Ministry’s Data Access Unit at:

1-800-387-3445 or 416-235-2999 or visit the internet at:

http://www.ontario.ca/en/services_for_residents/ONT04_020860 or

<https://www.apps.rus.mto.gov.on.ca/jtips/copyofaccidentreport.do?method=view&lang=EN>. Payment is made by providing a valid credit card number (MasterCard or Visa).

The information requested will then be mailed out to you as soon as possible.

You can also obtain copies of accident/collision reports from the police department that created the original report. Cost may vary by department

Commercial Vehicle Inspection Report (CVIR)

Actual copies of original CVIRs are not available. However, systems-generated copies are available and will provide all the relevant data.

To order copies or to get more information, call 905-704-3026 or fax 905-704-2467.

CVOR Abstract

Public (Level I) and Carrier (Level II) CVOR Abstracts are available through any Driver and Vehicle Licence Issuing Office. Public (Level I) CVOR Abstracts can also be obtained from a ServiceOntario Kiosk in your local area.

You can also make your request via the Internet by visiting:
<https://www.cvor.rus.mto.gov.on.ca/scripts/products.asp>

Payment is made by providing a valid credit card number (MasterCard or Visa). The information requested will then be mailed out to you as soon as possible.

Index of Ministry Offices - <http://www.mto.gov.on.ca/english/about/offices.shtml>

CVOR Driver Abstract

CVOR Driver Abstracts are available through any Ministry Driver and Vehicle Licence Issuing Office, or ServiceOntario Kiosk in your local area.

You can also make your request via the Internet by visiting:
<https://www.cvor.rus.mto.gov.on.ca/scripts/products.asp>

Index of Ministry Offices - <http://www.mto.gov.on.ca/english/about/offices.shtml>

Driver Abstract

Driver Abstracts are available through any Driver and Vehicle Licence Issuing Office, or ServiceOntario Kiosk or in your local area.

You can also make your request via the Internet by visiting:
http://www.ontario.ca/en/services_for_residents/053272

Payment is made by providing a valid credit card number (MasterCard or Visa). The information requested will then be mailed out to you as soon as possible.

Outstanding Fines

For information regarding licence suspensions for unpaid fines or vehicle parking tickets, contact the Defaulted Fines Control Centre of the Ministry of the Attorney General at 416-327-5754.

If the licence suspension or ticket was issued recently, the Defaulted Fines Control Centre may not have yet received the information from the municipality where the infraction(s) occurred.

Vehicle Record Search/Vehicle Abstract

This information is available through any Driver and Vehicle Licence Issuing Office or ServiceOntario Kiosk, Driver Exam Centre in your local area.

You can also make your request via the Internet by visiting : http://www.ontario.ca/en/services_for_residents/053272. Payment is made by providing a valid credit card number. The information requested will then be mailed out to you as soon as possible.

U.S. Safetynet

General carrier information can be obtained from the U.S. Safetynet Website at www.safersys.org. Complete carrier profiles can be obtained by calling the Office of Motor Carriers and Highway Safety at (703) 280-4001 and providing a U.S. DOT number. There is a flat rate charge for a full profile of accident and inspection information. A turnaround time of two weeks is standard for receipt of this information through the mail.

Index of Ministry Offices

Questions pertaining to the Ministry of Transportation commercial vehicle enforcement program can be directed to a regional Ministry office. A list of offices is available online at . Please contact the location closest to you.

See the following Web sites for MTO office locations.

- 1) <http://www.mto.gov.on.ca/english/about/offices.shtml>
- 2) http://www.ontario.ca/en/services_for_residents/053272

MTO INFO

For general information, contact the Ministry of Transportation's general inquiry service at 1-800-268-4686 or 416-235-4686 (within GTA).

ServiceOntario Kiosks

ServiceOntario kiosks allow you to obtain government services and products through self-service machines in locations across the province. For a list of locations, visit the website at:

www.mto.gov.on.ca/english/kiosk or

http://www.ontario.ca/en/services_for_residents/STEL02_155921

Ontario Court of Justice Locations

Ontario Court of Justice administrative offices are located across Ontario. These are the locations where a carrier may call or visit to obtain information regarding *Provincial Offences Act* tickets, convictions and fine payments.

The satellite court locations are also listed in relation to the city where their administrative function takes place. For example, a carrier should contact the Barrie office for information on convictions from trials held at the Bradford court.

The province is transferring the responsibility for courts that deal with *Provincial Offences Act* offences to the municipalities in which they are located.

See Website:

http://www.attorneygeneral.jus.gov.on.ca/english/courts/Court_Addresses/

Notes: